INSTRUCTIONS FOR ORDERING AUDIO

Please make sure that the form is complete before submitting it to the court. To obtain a copy of the audio from a hearing, visit Customer Service at the Nesbett Courthouse (see address below) or send in a completed request form to the following address:

Alaska Court System Audio Duplication 825 W. 4th Avenue Anchorage, Alaska 99501 recordsfax@akcourts.us

Once your audio request is submitted, the court will send you an invoice for the recording. Fees for electronic recordings can be found in <u>Administrative Rule 9(d)</u>. Following completion of your payment, the court will send the audio recording to you based on your preferred method of delivery.

Your request **must contain CD / tape / media numbers and log numbers** in addition to **hearing dates and case numbers**. This information is available in the log notes located within the specific case file. You may visit the court location of the originating case file and view the log notes to obtain the media numbers and log numbers, or you can submit a written request to the originating court for the log notes.

Confidential Records. Only parties to a case are allowed to receive copies of confidential case records. If you are requesting confidential records, you must present photo ID to the court clerk when making your request. In addition to cases that have been made confidential by a judge, the following case types are confidential: Adoption, Child in Need of Aid (CINA), Conservatorship, Delinquency, Guardianship, Minor Settlement, Sanity (Hospitalization), and Grand Jury.

- ► If the request is for a hearing before 2000, the customer **MUST** provide a copy of the log notes; however, customers may submit log notes with ANY audio request.
- The ForTheRecord (FTR) audio player can be downloaded for free at <u>www.ForTheRecord.com/</u>. CourtSmart CDs come with their own mini-player on each CD no installation is required.
- ZendTo is an electronic dropbox that the Alaska Court System uses for audio recordings. If you request your recording via ZendTo, you will be emailed a link to access your documents. **Recordings are removed from ZendTo after 4 days and must be accessed before then**. NOTE: if you plan on using the audio as an exhibit in court, you will need to have a CD recording and cannot use your recording via ZendTo.

FORMATS

Multiple formats cannot be duplicated to the same CD. For example, a 2007 hearing on FTR Gold and a 2009 CourtSmart hearing cannot be put on the same CD.

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Prior to 2000 or 2001 (approximately)	- on cassette tape
Between 2001 through early 2009	- on CD, in FTR audio
Between summer 2009 to the present	- on CD, in CourtSmart audio

Mac users: Please specify if you plan to use the audio on an Apple computer.

AUDIO DECODDING DEOLIEST

Please allow up to		s to complete your order. La		/ take longer.		
•	,	n compact discs (CDs) for use	5 . ,	5		
physically picked up or mailed. Audio recordings can also be duplicated as MP3s if you wish to						
	get them via ZendTo (the Alaska Court System's electronic dropbox for audio recordings). If					
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